

Berneslai Homes Tenants First

Cost of Living Offer to Tenants

Creating great homes and communities for the people of Barnsley



Intensive tenancy and family support hub

Our Service

- Family Intervention
- Mental Health Housing Support
- Housing Coaches
- Financial Tenancy Support
- Employment and Training

Our Focus

- *We are a multi skilled team who provide support to tenants which is targeted to their individual needs, offering interventions and practical solutions*

Cost of Living

We know the current cost of living crisis is a challenge for all our tenants, especially those on low income, families with children, older people and people with a disability. We offer support via our hardship fund for those experiencing severe financial hardship

Our Income Team and Tenants First Team are supporting tenants applying for a hardship fund payment. We have a team dedicated to help tenants complete the application form and guide them through the criteria.

The upcoming rent increase will cause worry for some tenants, and with this in mind we contacted tenants to offer the support of Tenants First, through a tenancy support officer, as well as the Income Team.

Tenant Support Team

Our Team is on hand to provide specialist money management advice and support tenants who have difficulties with their bills, finances and debt.

Our team can help with things like paying your rent, budgeting, and maximising income.

In the last 12 months we have secured £891,000 in benefit gains and £154,000 in grants for tenants.

COST OF LIVING CHAMPIONS

They've a wide range of skills, knowledge and experience and can support and advise our customers with their finances. We've six designated champions who lead and specialise in a particular subject matter, making sure the team are well equipped and informed to provide the best possible services.



ANY QUESTIONS?

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